

Catering

You Said Catering was expensive and the quality didn't reflect the price. Also our outlets were non-comparable to the quality/ price seen at other institutions you have studied at.

We Did We fed this back to catering who provided extensive feedback on how they set their prices, how students can save money, and how they are improving their facilities including plans for the future. Their full response has been added to the relevant Blackboard sites.

Teaching

You Said

- There were inconsistencies in teaching styles.
- There were inconsistencies between the level of support provided by different tutors.
- Learning materials were not consistently uploaded to Blackboard.
- You wanted more clarity on assignment briefs.

We Did

- Academics/management agreed to discuss inconsistencies and have confirmed that for 2017/18 year they will have agreed on teaching styles/support/ Blackboard uploads for the modules where this was raised.
- Extra sessions/additional time in seminars was provided to discuss assignments. This feedback has been taken forwards for future cohorts.

Postgraduate NBE
You said...
...we did

Learning Centre

You Said

- You had struggled to find all the books on your reading list in the library.

We Did

- Module leaders were asked to provide the library with up to date reading lists so they can ensure they have the sufficient texts available.

Some module leaders also confirmed they were reviewing their literature to ensure it was still relevant and up to date.

Other

You Said

- Careers events had clashed with some of your timetables.
- You wanted a microwave adding to some of your studio spaces.

We Did

- We ensured your subject specific careers events were scheduled on non-teaching days to avoid clashes.
- We added a microwave to some learning spaces - some other areas are still being discussed.