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| **HOW TO UNINSTALL RESPONSEWARE APP ON APPLE** | | **HOW TO INSTALL TURNINGPOINT ON APPLE** | |
| 1. **FIND THE RESPONSEWARE APP AND LIGHTLY TOUCH THE APP ICON UNTIL IT JIGGLES.** |  | 1. **GO TO THE APP STORE. SEARCH APPS FOR TURNING POINT AND INSTALL BY PRESSING 'GET'** |  |
| 1. **TAP X IN THE UPPER-LEFT CORNER OF THE APP.** |  | 1. **OPEN THE APP AND SELECT YOUR REGION EUROPE/AFRICA/MIDDLE EAST/RUSSIA** |  |
| 1. **A BOX LIKE THE ONE OPPOSITE WILL APPEAR. TAP DELETE TO REMOVE THE APP.** |  | 1. **SIGN IN USING YOUR SHU EMAIL ADDRESS AND PASSWORD FOR YOUR TURNINGPOINT ACCOUNT** |  |