

## MD2014 IE11/Java 1.7 remaining issues

<b>System</b>	<b>Status</b>	<b>Proposed Remediation</b>
<b>Achiever</b>	Not supported with IE11. No support for Enterprise mode	Use Compatibility View for Achiever
<b>Blackboard</b>	Issue with a text editor in a 'building block' - the Search and Replace function does not work in IE11.	Use an alternate browser (Chrome).  An update building block will be supplied by Blackboard to address this issue, no timescales as yet, but TELOPS group do not consider this to be a high impact issue. We are pressuring the supplier to get this building block.
<b>Cognos</b>	IE11 doesn't display the web pages correctly	Use Enterprise Mode which resolves the issues.
<b>Core Portal</b>	Core back office functionality causes an error when launched using Java 1.7. After launch it works normally.  Core is not supported with IE11 until version 20 and does not work in any contingency option. Use of an alternate browser is the current workaround. The issue is small rendering problem.	Core will apply an update to the server by 1 <sup>st</sup> August to fix this issue.  This issue affects HR and Finance staff. Recommend delaying rollout of MD2014 in HR and Finance until Core update in place.  Back Office is unaffected by IE11, we can use it in Chrome. HR stakeholders are accepting in this position
<b>E5</b>	Fixes for E5 Java 1.7 have gone onto test and been tested ok. IE11 isn't officially supported, it has been tested by CS and Finance and runs ok	Finance are accepting of moving to IE11 and 1.7
<b>eVision/SITS</b>	Not supported in IE11 (in 8.7.0).	Testing has found no issues. Other sites have reported minor display problems with a small number of pages. Students are already using IE11 without reporting any issues.

		<p>If issues are reported recommend using Enterprise Mode or Compatibility View. If they don't work, use an alternate browser.</p> <p>This issue is addressed in SITS 8.7.1 planned to be rolled out in April 2015. Stakeholders are accepting of moving forward with the image.</p>
<b>ES3 Exam Management</b>	Supplier formal response is they haven't tested against IE11 and Java, but don't anticipate issues. We have tested it and have found no issues.	The supplier has said we can go to them for support if any issues emerge, and the stakeholders are accepting of moving forward.
<b>Holiday Booking System</b>	Date picker control does not work in IE11	Users can type the date(s) required in.
<b>Raiser's Edge</b>	Back Office functions do not work in IE11. Enterprise Mode and Compatibility View cannot be used. Alternate browsers cannot be used.	<p>An update to Raiser's Edge is required to fix this issue. This upgrade is not yet scheduled.</p> <p>Recommend delaying rollout to Alumni Office staff until the upgrade is installed OR downgrade of IE11 following MD2014 rollout on selected Alumni Office workstations if the upgrade cannot be deployed soon.</p>
<b>Sharepoint</b>	Workflows in Sharepoint do not work in IE11.	<p>A fix is available for this issue and needs to be applied to each master page, WALE will be analysing how to do this, before September.</p> <p>This issue will affect potentially all staff. Recommend ensuring the fix is deployed before the end of August to enable the rollout of MD2014 to proceed to staff.</p>
<b>TAS</b>	The test environment doesn't work correctly with	Using Enterprise Mode has resolved the issue with Test.

	IE11.	Presumably this will also be the resolution for the Live environment as well.
<b>Unidesk</b>	Doesn't display or work correctly in IE11.	Use Enterprise Mode until Unidesk is upgraded to support IE11.

*Dave Thornley*  
*June 2014*