

Inter-agency collaboration and support

*The
partnership
approach*



Ways to achieve partnership

- Regular meetings
- Creation of a list of support agency
- Development of cooperation protocols
- Internal coordinators
- Call centers
- Mutual inter-dependency

Range of support measures

- Provision of shelter accommodations
- Immediate health care assessment and treatment
- Psychological assessment and counseling
- Interpretation of procedures in the first language
- Legal advice and support

Partners in supporting victims



Welfare officers

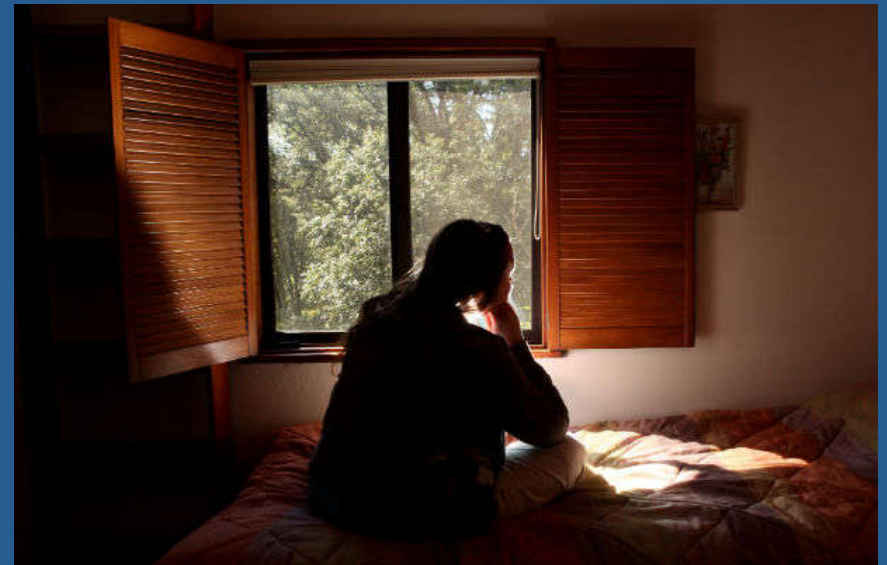
- Accompany and advise victims during the investigation and trial process
- Transportation support for victims to attend court sessions, police stations to make statements or follow ups, hospitals for medical and other purposes
- Provide counseling services for victims
- Arrange for temporary shelter
- Family tracing and reunification
- Family mediation
- Referral for legal, medical, educational services and provision of skills training

Hospitals and health centre

- **Medical treatment**
- **Forensic medical examinations**
- **Medical certificate**

Shelters

- Temporary safer shelters
- Medical treatment and medical certificates
- Counseling services



Lawyers

- Advise victims of their rights and assist them to file any application for protection orders
- Some lawyers provide free legal advice and representation for SGBV victims



NGO's

- Provide counseling
- Safe shelter
- Range of support services



Prosecutors

- Advise on what crime, if any should be charged
- Prosecute serious cases in court

