

Activating your SHU IT account

To activate your account, please click on this link

<https://myaccount.shu.ac.uk/students/public/ActivateUser>

You will see this screen, please follow the instructions to activate your account

Verify Your Identity

Student Password Change

Applicants and new students

In order to start using SHU IT services you must activate your user account.

Current students

You must use this page to activate your use of the password reset service and be able to change your password in the future.

Activation

Activation consists of 3 steps:

1. Verify your identity
2. Set your password
3. Set your secret password reset questions

Student Number*

Please enter your student number e.g. 12345678

Date of Birth*

Please enter your date of birth in the format ddmmyyyy e.g. 01011990

Username*

Your username, e.g. b9999999

Continue

Clear

Cancel

The student number is listed on your CAS

Replace the first digit of your student number with the corresponding letter in the alphabet (e.g. 2 with b, 3 with c) for username, e.g. 3456789 will become c456789

Click on 'Continue' and follow the rest of the task to complete your account activation. At the end, make sure you take note of your password.